

QUOTE LEAD TIMES

To meet the stated lead times:

1. All lead times are based on quote requests being received between 9am-5pm, Monday to Friday excluding Bank Holidays.
2. Please request quotes well in advance to cover busy periods and bank holidays as these can impact on lead times.
3. All lead times are subject to receipt of complete and clear quotation requests. Use of our standard quote request forms will help to ensure all required information is provided.
4. Faxed requests should be sent using the finest setting on your fax machine to reduce the chance of follow up questions being required.

PVCu Products

Unglazed PVCu windows & doors	24 hours
Standard glazed PVCu windows & doors	24 hours
Leaded & Georgian glazed items	24 hours
Astragal bar products	24 hours
Non-stocked woodgrain foiled products	24 hours
Ascent-VS	24 hours
Patio doors	24 hours
PVC bi-folds	24 hours
Arched / shaped frames	48 hours
Standard Conservatory Roofs / Ultraframe	48 hours

Aluminium Products

Classic-al / Alitherm: Standard glazed/unglazed	
White -	48 hours
Single colour -	48 hours
Dual colour -	48 hours
Astragal bar products	48 hours
Visofolds Bi-folds and Visoglide Patio:	
White -	48 hours
Single colour -	48 hours
Dual colour -	48 hours
Shopfronts	
White -	48 hours
Single colour -	48 hours
Dualslide - Vertical and Horizontal Sliders / Crown Patio	
White -	48 hours
Other -	48 hours
Arched Frames:	48 hours
Standard Conservatory Roofs	5 days

1. All lead times are indicative and given in good faith for information purposes only.
2. Due to the specialist nature of coloured aluminium, special non-stock foils, shaped frames and unusual specifications, we recommend requesting quotes well in advance of the indicated lead times to ensure your schedule is not affected.
3. Please refer to our terms and conditions for further information.
4. Lead times are constantly reviewed – latest information is always available at <http://www.customade.co.uk>