

PRODUCT LEAD TIMES

To meet the stated lead times:

1. All lead times stated are to your next normal delivery date.
2. Cut-off time for orders is 12 noon.
3. Cut-off time for receipt of PVC confirmation is 4pm on the same day that the order is placed.
4. Cut-off time for receipt of Aluminium confirmation is 4pm three days after the order is placed.
5. Orders placed / confirmed after the cut-off time will be scheduled on your next available delivery day.
6. These are minimum lead times for standard products; please order well in advance to cover busy periods and bank holidays as these can impact on lead times.

PVCu Products

Unglazed PVCu windows & doors	6 days
Standard glazed PVCu windows & doors	6 days
Leaded & Georgian glazed items	8 days
Astragal bar products	additional 5 days
Non-stocked woodgrain foiled products	35 days
Ascent-VS	15 days
Patio doors	6 days
PVC bi-folds	15 days
Arched / shaped frames	30 days
Standard Conservatory Roofs / Ultraframe	11 days

Aluminium Products

Classic-al / Alitherm: Standard glazed/unglazed	
White -	15 days
Single colour -	25 days
Dual colour -	35 days
Astragal bar products	additional 5 days
Visofold Bi-folds:	
White -	10 days
Single colour -	25 days
Dual colour -	35 days
Visoglide Patio:	
White -	20 days
Single colour -	25 days
Dual colour -	35 days
Shopfronts	
White -	20 days
Single colour -	25 days
Dualslide - Vertical and Horizontal Sliders / Crown Patio	
White -	25 days
Other -	35 days
Arched Frames:	40 days

1. All lead times are indicative and given in good faith for information purposes only.
2. Due to the specialist nature of coloured aluminium, special non-stock foils, shaped frames and unusual specifications, we recommend ordering these products well in advance of the indicated lead times to ensure your installation schedule is not affected.
3. Lead times are quoted in working days.
4. Please refer to our terms and conditions for further information.
5. Lead times are constantly reviewed – latest information is always available at <http://www.customade.co.uk>